

CENTER "ISI ARKA"

Results and Impact

september 2023 - september 2026



Who are we?

Center "ISI ARKA" provides psychosocial support and direct services for women and girls who have survived domestic and gender-based violence.

We work on **support, prevention, protection, and empowerment** - with women, the community, institutions, and the business sector.

Scope and Results of Our Work

Direct Support

Continuous psychosocial support for women and girls.

Support in accessing institutional services and protection.



Prevention and Education

14 educational activities

220 individuals covered

50 video/digital contents



Strengthening the Center

Enhanced capacities for service provision. Developed and improved programs and tools.

Increased visibility and awareness regarding available support.

Digital presence and communication via TikTok.

Innovative Activities

"Together Toward Safe and Confident Steps for Upright Heels" - an exhibition at Diamond Mall featuring **10** real case studies, aimed at raising awareness of violence and providing information on available support and protection.

4 important key messages delivered through everyday promotional items that women encounter most frequently: chocolates, sanitary pads, powders, and wallets.

10 Memorandums of Understanding signed with institutions, organizations, and partners.

50 business companies contacted.

10 meetings held with representatives from the business sector.

10 training sessions conducted for the business sector.

2 business companies provided financial support.



Development of a **training program for business sector** employees for education and sensitization on the prevention of domestic and gender-based violence, ensuring a safe work environment.

Established **cooperation** with institutions, civil society organizations, local self - government, and the business community.

Through education, prevention, and cooperation with institutions and the business community, "ISI ARKA" works to create an environment where violence is more easily recognized, reported in a timely manner, and where women receive appropriate support.

Advocacy and Systemic Change

"ISI ARKA" participates in national and European networks and initiatives to improve the response to violence against women.

We place a special focus on the challenges faced by **Roma women**, including cases of domestic, gender-based, and digital violence.

As part of our advocacy:

- ▶ **1 brochure with recommendations and mechanisms for prevention and protection was prepared.**
- ▶ The Center's recommendations were considered in processes related to national reporting, e.g., in the GREVIO Report.
- ▶ The Center actively participates in relevant networks at national and European levels (the OSCE transnational network CHANGE, the Roma rights network Roma Rights within the European Roma Rights Centre, the National Network Against Violence Against Women and Domestic Violence).

From Good Practice to a Regional Model

The model of assistance and support for women and girls who have survived domestic and gender-based violence developed and applied by "ISI ARKA" is regionally recognized as a good practice, and currently, "ISI ARKA" is developing specific programs for its replication in:



Romania



Bosnia and Herzegovina



Greece



Serbia

